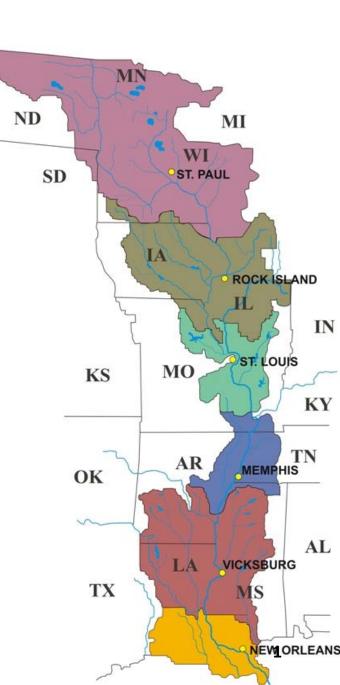
Mississippi Valley Divisions' Regional Flood Risk Management Program

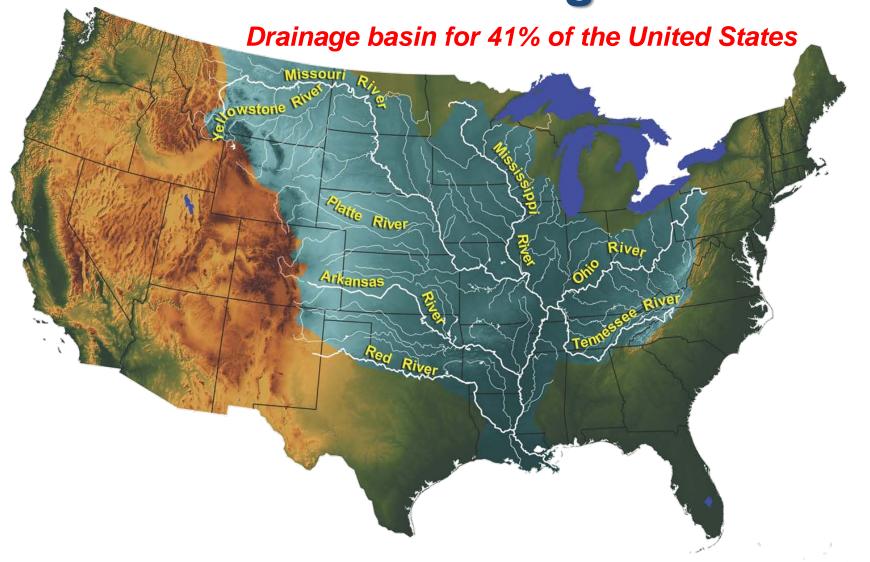
"Understanding and Leading an RFRM Transformation"

Presented by Scott D. Whitney
MVDs Regional Flood Risk Manager (2011-16)





Mississippi River Watershed World's 3rd Largest



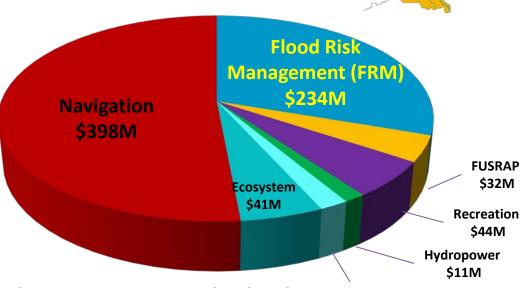
MVDs FRM Business Line:

- > 36 flood control reservoirs:
 - 3 in Arkansas
- 4 in Mississippi
- 2 in Missouri
- 3 in Iowa
- 3 in Louisiana
- 1 in Wisconsin
- 5 in Illinois
- 2 in North Dakota
- 13 in Minnesota

- > 59 pumping stations (MR&T)
- ➤ 400 drainage structures
- ~6,400 mi of levee (3,486 mi MR&T)
- > 700 miles of wing dams
- > 1,144 mi of revetment
- > 326 mi of rock dikes
- > 143 mi of foreshore protection

3rd LARGEST WATERSHED IN THE WORLD: The 1.25 million-square-mile Mississippi River drainage basin gathers water from 41 percent of the continental United States. This includes all or parts of 31 states and two Canadian provinces via 250+ tributaries.





ND

SD

TX

ST. PAUL

VICKSBURG

<u>VALUE TO NATION</u>: Since inception in the early 1930s, MR&T is credited with \$1.27T cumulative flood damages prevented. At an investment level of \$16B, those savings result in a \$80 return on every \$1 invested.

Env Stewardship \$14M

District FRM Programs and Personnel

Authorities

- **Operation & Maintenance**
- Levee/Dam Safety Program (FY15)
- MR&T
- **Emergency Operations**
- PL84-99
- Floodplain Management Services (FPMS)
- Planning Assistance to States (PAS)
- **Interagency and International Services**
- **Silver Jackets**
- **National Levee Database**
- **CAP FRM Projects**
- **Specifically Auth. FRM Projects**

* Bold items, key elements funded by FRM Business Line

Disciplines

- Flood Risk Managers
- Engineers
- Sr. Management
- Public Affairs
- Economists
- Modelers
- Biologists
- Emergency Managers
- Flood Area Engineers
- Project Managers
- Planners
- PAOs, OC, RE, EM.....etc.

Making the News......

PEOPLE - PERCEPTIONS - REACTIONS

Lake Red Rock cresting into top ten all-time highest ever mark at dam

http://kniakrls.com/2018/10/lake-red-rock-cresting-into-top-ten-all-time-highest-ever-mark-at-dam/ KNIA/KRLS – Knoxville/Pella, IA – 10/20/18 – Andrew Schneider

'It's not normal': Iowa City holding up despite heavy rainfall

https://www.press-citizen.com/story/news/2018/10/08/iowa-city-holding-up-despite-abnormal-rainfall/1565101002/lowa City Press-Citizen – lowa City, IA – 10/8/18 – Hillary Ojeda

Rain slows U.S. corn, soy harvest; disrupts river barge traffic

https://www.agriculture.com/markets/newswire/rain-slows-us-corn-soy-harvest-disrupts-river-barge-traffic Successful Farming – Des Moines, IA – 10/10/18 – Julie Ingwersen

How one Iowa town made peace with the Mississippi River

https://www.csmonitor.com/Environment/2018/0925/How-one-lowa-town-made-peace-with-the-Mississippi-River Christian Science Monitor – Boston, MA – 9/25/18 – Story Hinckley

Flooding in U.S. Midwest more frequent, study finds; Research covered more than 50 years of data in 14 states https://www.sciencedaily.com/releases/2015/02/150209161149.html

February 9, 2015, University of Iowa: The U.S. Midwest and surrounding states have endured increasingly more frequent flood episodes over the past half-century, according to a new study.

Making the News......

PEOPLE - PERCEPTIONS - REACTIONS









Making the News......

PEOPLE - PERCEPTIONS - REACTIONS







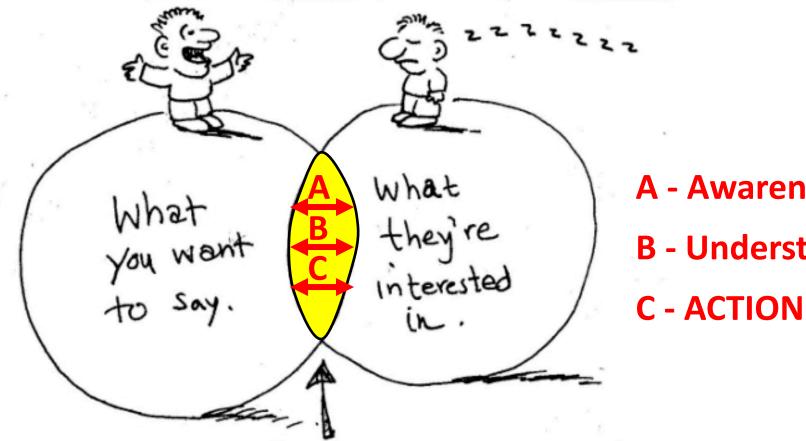






NOT LOOKING GOOD!

COMMUNICATION 101



A - Awareness

B - Understanding

evance "What's in this for me?"

= OPPORTUNITY

(Learning, Safety, Resources, Partnerships, Leveraging, **Productivity, Performance....etc.)**

Reading the Signs Non Verbal Communication

- Active listening
- Body language

movement

- Voice

- Position and
- Eye contact

- Attentiveness

- Distracting habits
- Facial expressions
- Enthusiasm

- Silence

- Dress





VERBAL 35%

NONVERBAL 65%

Facial Expressions
Tone of Voice
Movement
Appearance
Eye Contact
Gestures

Posture

File Name

QUALITIES OF A SUCCESSFUL TRANSFORMER!

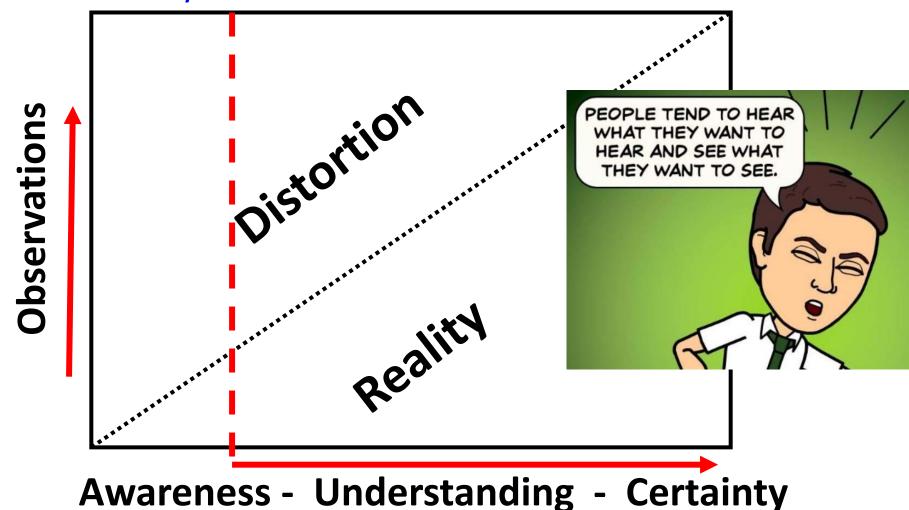
- √ Fierce Resolve
- ✓ Integrator
- ✓ Passion
- ✓ Authentic
- ✓ Customer/Partner Focused
- √ Can-DO-Attitude
- ✓ Innovator
- ✓ Communicator
- √ Facilitative Leader
- ✓ Integrity + Credibility + Character = TRUST
- √ Collaborator
- √ Knows Limitations
- ✓ Develop Star Teams (2 + 2 = 6)

COMMUNICATION!!

- **✓** CLARITY
- **✓ C**ONVICTION
- **✓** Compassion
- **✓** Consistency
- **✓** CREDIBILITY

PERCEPTION IS:

"How you focus your attention affects your perceptions. When you have an idea in your mind you tend to look for evidence that supports that idea and not pay attention to evidence that says the idea isn't accurate. This is called confirmation bias."



"As far as my work as a mediator is concerned, it is about getting people to see things from different perspectives. Thus, I must disagree with you."

CRITICAL INTERPERSONAL SKILLS

Speak with honesty.

Think with sincerity.

Act with integrity.



Watch your thoughts; they lead to attitudes.

Watch your attitudes; they lead to words.

Watch your WORDS; they lead to actions.

Watch your **actions**; they lead to habits.

Watch your habits; they form your character.

Watch your Character,

it determines your destiny.

Results
Matter!
They matter
to your
CREDIBILITY.

Mississippi Valley Divisions' Regional Flood Risk Management Program

"Understanding and Leading an RFRM Transformation"

DEFINED: managing both floodwaters to reduce the probability of flooding and floodplains to reduce the consequences of flooding

VISION: to lead collaborative, comprehensive and sustainable flood risk management services and actions to improve public safety and reduce flood damages to the lives and livelihoods within the Mississippi Valley watershed

MISSION: to deliver vital flood risk management service and solutions, in collaboration with our partners, to secure our Nation, energize our economy and reduce risk from disaster.

13

ND

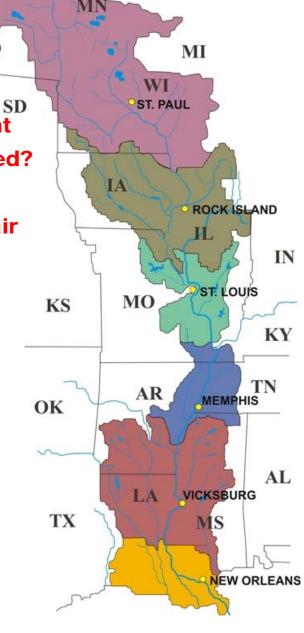
Mississippi Valley Divisions' Regional Flood Risk Management Program ND

PROBLEM SET:

- √ Flood events are getting more extreme and frequent
- ✓ Identity Crisis What is FRM and SJ and how applied?
- ✓ Most are poorly informed on their Flood Risk
- √ Need to break cycle of damage-repair-damage-repair
- √ Aging infrastructure, Maintenance and Inspections
- √ Non-strategic FRM approaches prevail
- √ Lack of common vision or unified approach

SOLUTION SET:

- **✓ FRM Tenets**
- √ Strategic Alignment
- √ Organizational Structure
- ✓ Best Practices
- √ Challenges
- ✓ Improvement
- ✓ Results



KEY RFRM TENETS

te-net

noun \'te-nət also 'tē-nət\ : a principle, belief, or doctrine generally held to be true; especially: one held in common by members of an organization, movement, or profession

#1 FRM LIFE CYCLE

#2 SHARED RESPONSIBILITY

#3 RISK INFORMED DECISIONMAKING

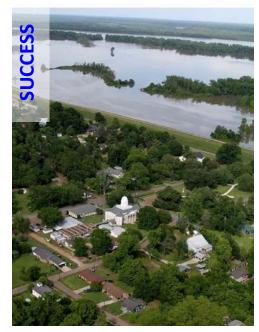
$$(1 + 2 = 3)$$

(Safety + Security = Prosperity)

STRATEGIC ALIGNMENT

"Achieving Meaningful Risk Reduction Actions"





"GOAL LINE"



- ✓ Antagonists
- ✓ Obstacles

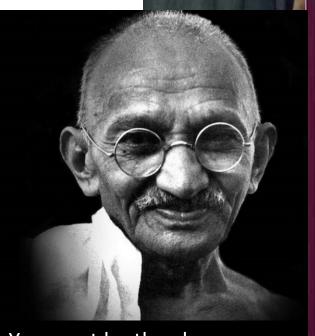
Identity Crisis

- Who are you?
- What is your experience level?
- What needs to change and why?
- Why is any of this relevant to me?

How can I help?

UNLESS someone like you cares a whole awful lot, nothing is going to get better. It's not. —The Lorax





You must be the change you wish to see in the world.

-Mahatma Gandhi



Develop a"TOP 10" Challenge

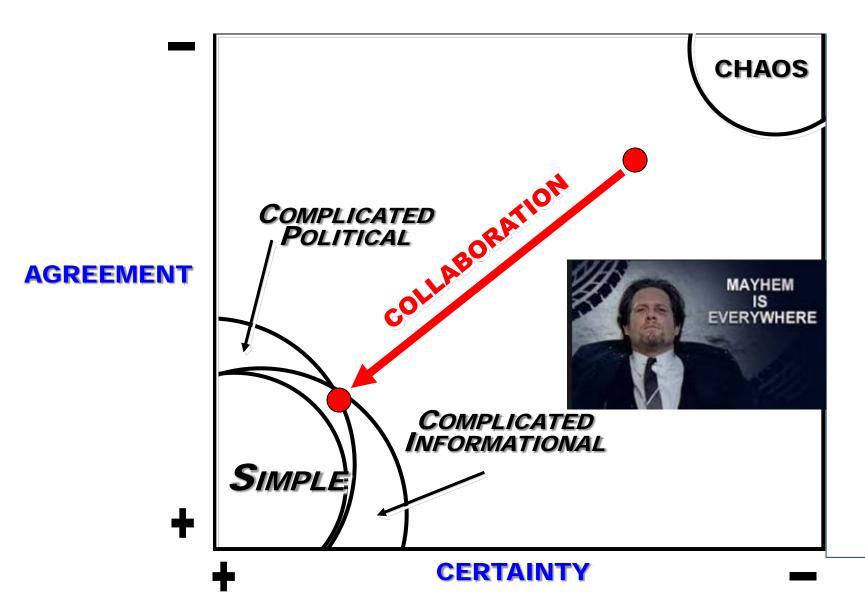
-- BASELINE --

	Classification of Challenge						
Challenge Description	Α	В	С	D	E	F	Avg
Command Level Understanding and Support for FRM/SJ	6	6	7	3	6	9	6.2
Internal/External Collaboration and Communication on FRM/SJ challenges	6	8	6	5	5	7	6.2
Aging FRM Infrastructure with declining O&M funding	7	4	6	7	5	7	6.0
FRM/SJ Education and Awareness (Public and Decision makers)	7	7	6	4	5	6	5.8
FRM Data Management	3	4	5	4	3	4	3.8
Systems or Watershed Perspective and Planning with respect to FRM	7	6	7	5	2	7	5.7
Levee Inspections, Risk Assessments, Accreditation and Certifications	7	8	9	8	3	6	6.8
Flood Damage Repairs	7	5	8	8	2	7	6.2
Flood Mitigation Opportunities	3	2	7	8	2	3	4.2
Flood Preparedness Training	7	9	9	8	7	3	7.2
COMPOSITE (Avg) SCORE	6.0	5.9	7.0	6.0	4.0	5.9	5.8

LEVEL OF RESOLUTION

- 1 Unrecognized challenge
- 2 Increasing Awareness
- 3 Forming Strategy to address
- 4 Aligning and Assigning Staff to Address
- 5 Making progress and notable improvements
- 6 Starting to observe positive results
- 7 Functional and fine tuning further improvements
- 8 Highly Successful resolution
- 9 Educating others on our success
- 10 Exemplary resolution, others seek to model

RESOLVING COMPLEX ISSUES



Choose Your Team Carefully!









Traditionalist

- Status Quo
- Tried and True
- Just Right
- Needs met
- Proven record

Mentor

- Experienced
- Sharing
- Inspiring
- Guiding
- Building

Facilitative Leader

- Strategic View
- Collaborative
- Opportunity
- Earned Trust
- Tactical Actions

Trailblazer

- Seeking
- Exploring
- Testing
- Innovator
- Better Ways

- We are mostly defined by our actions not our words!
- Some of the most meaningful and catalytic aspects of a transformation process is found in the individual and group interactions.
- Interactions serve to highlight past successes, identify common challenges and detail future actions that will serve to transform and improve.

 20

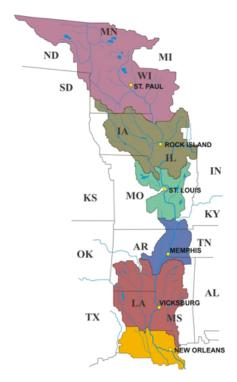
BALANCING ACT!

- Effective RFRM seeks to:
 - ✓ provide necessary structure and formality to collaboration and communication!
 - ✓ provide awareness, education and action necessary to make informed decisions and policies that serve to reduce risk to deleterious and costly flood damages.
- RFRM activities cannot be considered in isolation and must often balance competing needs.
- An integrated approach to water resource planning considers RFRM as one of many objectives needed in a watershed.
- A collaborative approach to water resource planning and mgmt. engages multiple competing stakeholders in the development of watershed management plans to fulfill these needs.

KNOWLEDGE TRANSFER

Mississippi Valley Division's Regional Flood Risk Management Annex

"Understanding and Leading an RFRM Transformation"



Prepared by Scott D. Whitney MVD Regional Flood Risk Manager

4 FEBRUARY 2014

TABLE OF CONTENTS Pages | I. INTRODUCTION 1 II. PRIMARY TENETS OF FLOOD RISK MANAGEMENT 2 Tenet #1: FRM Life Cycle 2 Tenet #2: Shared Responsibility 5 Tenet #3: Risk Informed Decision Making 6 III. STRATEGIC ALIGNMENT USACE Campaign Plan National Flood Risk Management Program (NFRMP) -Program Management Plan (PgMP) 9 MVD Implementation Plan 10 District Operation Plans 10 Partners and Stakeholders 11 IV. MVD'S RFRM ORGANIZATIONAL STRUCTURE 11 FRM Authorities and Disciplines 12 FRM Business Line 13 FRM Organizational Structure 13 FRM Roles and Responsibilities 16 Silver Jackets 17 Interagency Regional Flood Risk Management Team 18 V. MVD's RFRM BEST PRACTICES 18 VI. MVD's RFRM CHALLENGES 19 VII. MVD's RFRM ACTION PLANS 22 VIII. CONCLUSIONS AND RECOMMENDATIONS 24 APPROVALS

USACE Principles of Resilience

Resilience means the ability to anticipate, prepare for, and adapt to changing conditions and withstand, respond to, and recover rapidly from disruptions."

Presidential Executive Order 13653, Preparing the U.S. for Impacts of Climate Change (NOV 2013)



Qualities of Resilience

- Shifts in thinking related to resilience
 - Proactive vs. Reactive approaches
 - Sustainable vs. Sacrificial features
 - Adaptive vs. Static infrastructure
 - Risk-Informed vs. Deterministic design criteria
 - System-wide vs. Component-based considerations
 - Diverse vs. 'robust-yet-fragile' systems & solutions
- Resilience Ideals
 - Collaborative
 - Diverse
 - Holistic

- **►** Inclusive
- ► Multi-beneficial
- **▶** Proactive

RISK INFORMED DECISIONMAKING

Extreme

4 High

3 Considerable

2 Moderate

1 Low

How Likely is it that the Hazard (flood, earthquake) will Occur?



How Will the Infrastructure Perform during this Hazard?



What are the Consequences for Non-Performance?

LEVEE

MUST carefully evaluate and address transference of RISK!

Tools

- Risk Assessments
- Flood Risk Awareness
- Flood Readiness
- LIDAR Mapping
- Hydraulic Modelling

PLANS

- · Land Use Planning
- Regional, Systemwide and Statewide Planning
- Operational Plans
- Evacuation Plans

Actions

- · Increase Agency Collaboration
- Establish Financial Investment Priorities
- · Operate and Maintain
- Structural and Nonstructural

RESULTS

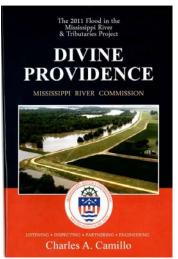
- Public Safety
- Environmental Stewardship
- · Economic Stability
- Reduce Disaster Risks
- · Increased Resiliency

MR&T 2011 Post-Flood Evaluation Products

Jan 2012 (45 pgs)



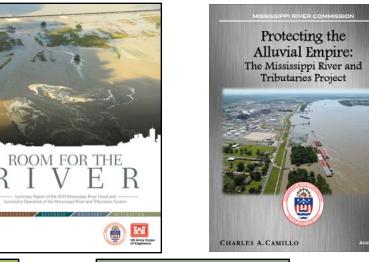
AUG 2012 (312 pgs)

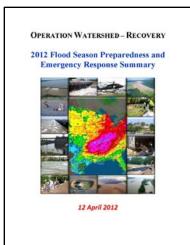


DEC 2012 (36 pgs)

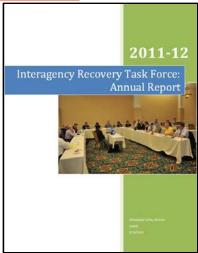


AUG 2013 (33 pgs)

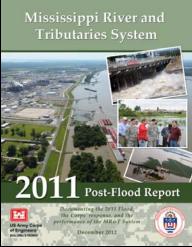








AUG 2012 (30 pgs)

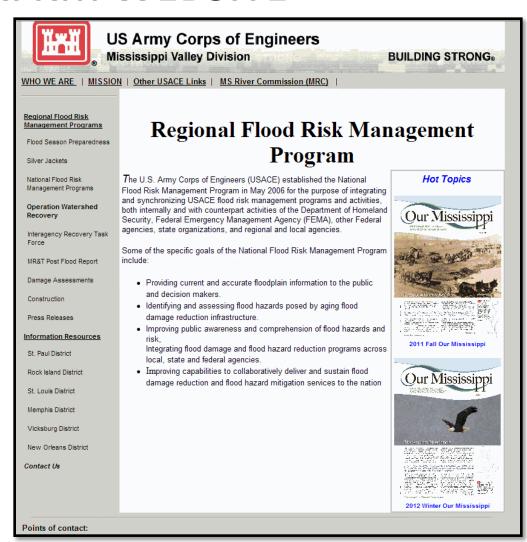


DEC 2012 (350 pgs + Appd)



MVD RFRM WEBSITE

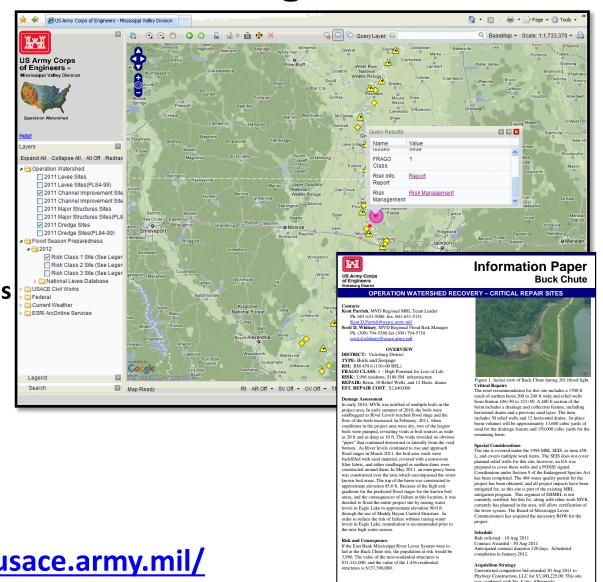
- ✓ USACE RFRM Links, Contacts and Resources
- ✓ Public documents & presentations
- ✓ Key Messages
- Operation Watershed Recovery Components
- ✓ Public, Partner and Stakeholder Accessibility



http://www.mvd.usace.army.mil

CorpsMap - Flood Damaged Sites

- ✓ Web based site locator
- Pop-up window provides general overview of site specific flood damages.
- Provides access to project information papers as well as risk management and construction fact sheets
- Describes interim risk management measures



http://www.mvd.usace.army.mil/

TRANSFORMING ACTIONS

RFRM TENETS: Embrace and implement three RFRM tenets in a more holistic fashion to ensure future flood risks are reduced by effective mitigation, preparedness, response, recovery, shared responsibility and risk informed decision.

STRATEGIC ALIGNMENT: Ensure strategic and complimentary alignment of key RFRM concepts and actions with Campaign Plan, NFRMP, MVD IPLAN, District OPLANS and partner initiatives.

ORGANIZATIONAL STRUCTURE: Strengthen linkages and leverage across full spectrum of RFRM organizational structure by creating regular communication forums and clarity on various roles and responsibilities. This is a TEAM endeavor!

BEST PRACTICES: Create regional database of RFRM Best Practices that is accessible and searchable to provide highlights and contacts for tested FRM approaches that have achieved desired results and provide potential examples or reference points for others to employ as means of overcoming similar challenges.

TRANSFORMING ACTIONS

CHALLENGES: Many FRM challenges were revealed and discussed as result of this Annex development. A more concentrated effort should be initiated that seeks to regionally articulate, evaluate, baseline and prioritize RFRM challenges to secure support for collaborative solution pathways.

ACTION PLANS: Develop formal regional process to develop, review, prioritize, assign, approve, and report on meaningful RFRM action plans that have well developed and S.M.A.R.T action steps. These action steps should be designed to directly address challenges, transforming actions, and improve FRM service/performance.

RESOURCING OPPORTUNITIES: Embracing concepts or recommendations found in the MVD RFRM Annex will create expanded or new opportunities for FRM project resourcing, cost/time savings and enhanced flood risk reduction. These opportunities should be identified and acknowledged as means to increase incentive and support for more challenging transformation actions.

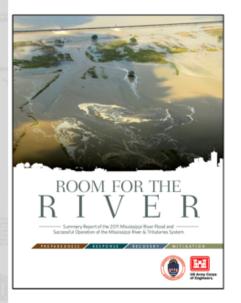
TRANSFORMING RESULTS

- ✓ Highly coordinated and effectual Flood Response
- ✓ Resiliency in Action, Nonstructural Mitigation very successful
- ✓ Two time USACE National Flood Risk Manager of the Year
- ✓ Silver Jacket Coordinator and Silver Jacket Team or the Year
- ✓ Highly effective FRM/SJ working relationships with partners
- ✓ Annual Regional and National FRM/SJ workshops Lesson learned
- ✓ MVD Districts awarded more Silver Jacket Pilot Projects than any other USACE Division, >\$10M and climbing!
- ✓ Widely acclaimed and successful FPMS program, >\$1M/yr.
- ✓ FY18 FRM Supplemental Funded Projects, >\$900M (e.g. Cedar Rapids \$117M.)
- ✓ FRM Hydraulic Model for Mississippi River Phase I completed FY18
- ✓ Working with States on outreach, policy, rules and regulations
- ✓ FRM Strategic Communication Plans Best Practice Model

FLOOD RISK MANAGEMENT

VISION: An implementable UMR Flood Risk Management Strategy;

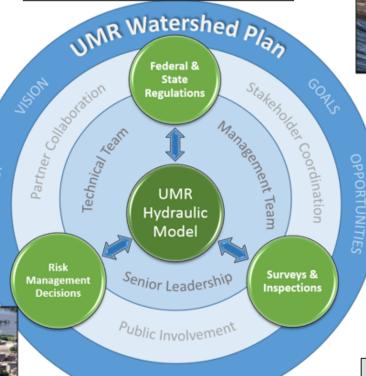
goal is a predictable system



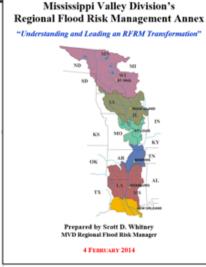
- · Winning the Next Flood
- · Innovate, Adapt and Improve
- · Roadmap to the FUTURE



- · Shared Responsibility
- · Flood Risk Management Life Cycle
- · Risk Informed Decision making



Oakville, IA (2008)



- · Inform, transform & guide
- · Integrated, holistic & resilient
- COLLABORATIVE

'Finding a Common Voice' for unified and holistic UMR Flood Risk Management





QUESTIONS & DISCUSSION





Shared Risk Management

"Driving Down the Risks with an Informed and Engaged Public"

"Secure our Nation, energize our economy and reduce risk from disaster." Shared Outreach Responsibility **Residual Flood Risk** Natural Storage nternationa Structural **Both STRUCTURAL and NON-STRUCTURAL** Non – Structural solutions that are combinable / interoperable / multi-dimensional to drive down overall risk to Contingency Plans an acceptable level of RESIDUAL RISK **Building Codes** Zoning Insurance **Shared Responsibility** Federal / State / Local / Individual

Flood Risk

All Stakeholders relevant roles in contributing risk reduction!